









2025



Featuring winning artwork from the 2024 Water Awareness Poster Contest

Message from the General Manager

Dear Valued Customers,

The beautiful artwork from our local students brings a smile for each month in 2025. As always, our heartfelt thanks to these young people who are the future of our community.



The dawn of a new year brings a positive outlook and exciting new projects from the San Bernardino Municipal Water Department. For the residents of this beautiful valley, these projects will enhance water supply and sustainability as part of state regulations under "Making Conservation a California Way of Life" and ensure the continued delivery of reliable, high-quality water and wastewater services.

Projects slated for completion this year include the Tertiary Treatment System which will produce recycled water for reuse; seismic retrofits for two reservoirs which will strengthen the resilience of the water system against natural disaster; construction of an administration building which will provide much needed space for community events, Water Board meetings and staff; implementation of automated meter reading to increase efficiency in a portion of our service area; and the development of a new water system pressure zone in the Verdemont area with capacity to serve approximately 650 new homes.

The Water Department continues to lead regional efforts to manage biosolids in collaboration with over ten other agencies. And, in collaboration with the Valley District, a new hydroelectric pump station has helped save energy needed to provide water to your homes and businesses.

The Water Department is proud to serve our community and will continue to turn every challenge into an opportunity this year. Thank you for your support and I wish you and yours a very Happy and Healthy New Year!

Miguel J. Guerrero, P.E. General Manager

WATER USE EFFICIENCY

SBMWD is dedicated to helping you on your way toward water efficiency. To encourage customers to make a change in their water use, SBMWD offers many water conservation resources, making it easy to save water both in your home and outdoors.

Water Conservation Rebate Programs

Each residential customer is now eligible for up to \$3,500 in indoor and outdoor water conservation rebates. Commercial rebates are also available. We encourage you to apply today!

Indoor Rebate Programs

- Up to \$100 for high-efficiency toilets
- Up to \$400 for an efficient clothes washer
- Up to \$100 for an efficient dishwasher
- Up to \$30 for each efficient showerhead

Outdoor Rebate Programs

- \$3 per square foot of turf removal, up to \$3,000
- Up to \$400 for drought-tolerant plants
- Up to \$400 for turf replacement materials such as mulch or gravel
- Up to \$250 a smart irrigation controller
- Up to \$200 for high-efficiency sprinkler nozzles
- Up to \$150 for drip irrigation
- \$10 for each garden hose nozzle
- Up to \$500 for use of a professional landscape design

Attend a Landscape Workshop!

To assist customers in saving water outdoors, SBMWD offers free landscape workshops every spring and fall. These workshops cover topics such as landscape design, California-friendly plants, seasonal garden maintenance, efficient irrigation techniques and more! More workshops are on the way! Check out the latest landscape webinar on our YouTube channel and follow us on social media to participate in the next live event!

Water Use Efficiency Standards

An important part of long-term water conservation is reducing outdoor water waste. To raise water efficiency awareness and encourage wise use of water, the following outdoor water use efficiency standards are currently in effect:



Irrigation on Mondays, Wednesdays and Fridays only.



Spray irrigation only between 6:00 PM and 8:00 AM on permitted watering days.



Maximum irrigation cycles of 15 minutes per station per watering day.



No watering of outdoor landscapes which causes excessive runoff.



Irrigation is prohibited for 48 hours following rainfall of 1/8" or more.



Automatic shutoff nozzles required when washing vehicles.



No washing down driveways or other hardscapes.



All leaks should be corrected within 72 hours of Department notification.

For more information and to participate in SBMWD water use efficiency programs, please visit SBMWD.org or call (909) 384-5141







JANUARY





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		Water Board Meeting					
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WATER SAVING TIP:

Start the new year with a resolution to save water! Monitoring your water bill each month is a simple way to detect potential leaks or excessive water use. Unusually high consumption could indicate hidden issues like leaking pipes, faucets, or toilets. Your water meter is also a helpful tool to check for leaks. Visit **SBMWD.org** for easy steps on how to locate your water meter and check for leaks around the home.

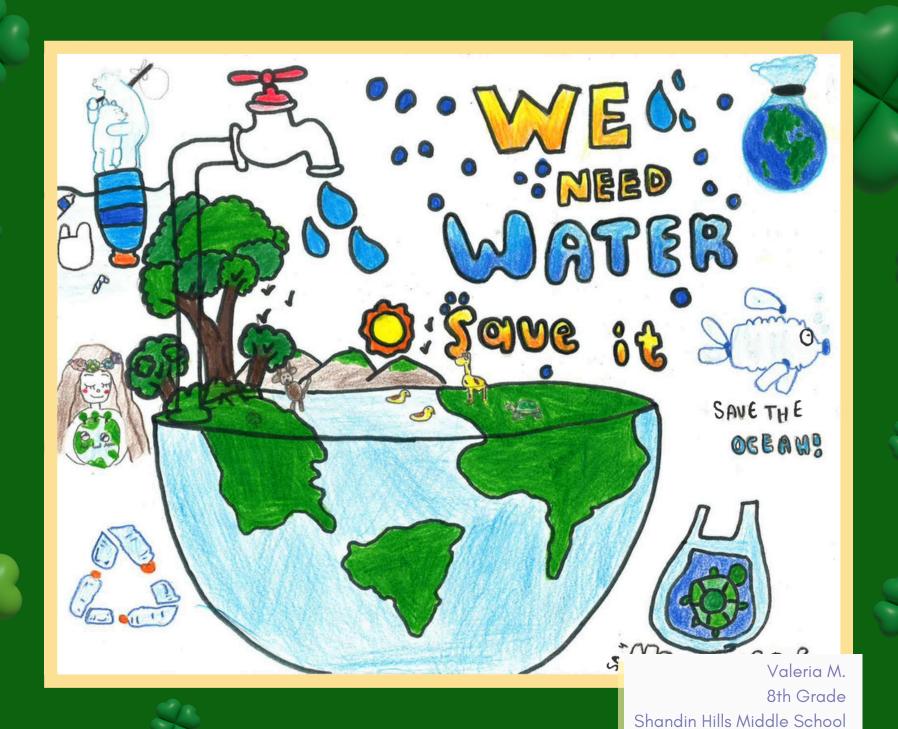


FEBRUARY

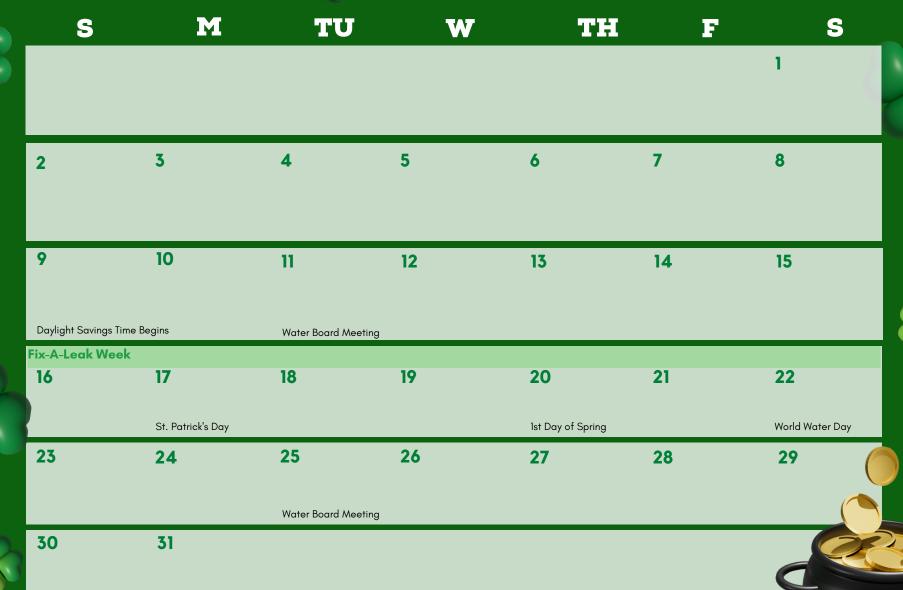


WATER SAVING TIP:

This Valentine's Day, love your water and your wallet! Swap out a traditional bouquet for beautiful drought-tolerant plants that last longer and save water. Invest in upgrades to water-efficient appliances to make every drop count for the ones you care about most.



MARCH 💸



WATER SAVING TIP:

Go green this Spring while saving water and money. Claim your own pot of gold by applying for a water conservation rebate. SBMWD residential customers are eligible for indoor and outdoor rebates up to \$3,500 for the purchase and installation of many water saving products. Visit **SBMWD.org/Rebates** to learn more.





WATER SAVING TIP:

Spring is a great opportunity to fine-tune your irrigation system to match the seasonal watering needs. Proper irrigation adjustments prevent over or underwatering and reduce water waste. Need an irrigation tune-up? Visit **SBMWD.org/Rebates** to learn more about water conservation rebates available to you.



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25	26 Memorial Day SBMWD Closed	27 Water Board Meeting	28	29	30	31	

WATER SAVING TIP: Mulching is an essential practice for retaining soil moisture, improving soil health, and supporting the overall growth of your greenery. By applying a layer of organic mulch over the soil surface, you create a barrier that offers both significant water savings and improved plant health. SBMWD offers rebates of 50% up to \$400 for the use of mulch and other materials in place of grass.



Aslin V. 6th Grade Shandin Hills Middle School

JUNE

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WATER SAVING TIP:

Evaporation is one of the biggest causes of water loss in swimming pools, especially during the hot summer months. Using a pool cover is a simple and effective way to conserve water, maintain your pool's water level, and reduce the need for frequent refills. Did you know that SBWMD offers up to \$75 for the purchase and installation of a solar pool cover? Visit **SBMWD.org/Rebates** to learn more.













6th Grade Roger Anton Elementary

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WATER SAVING TIP:

Keep your yard celebration-ready this July while conserving water! Proper watering times ensure more moisture reaches plant roots which promotes healthier landscapes. Watering in the early morning or late evening helps reduce evaporation during the hottest days of summer.



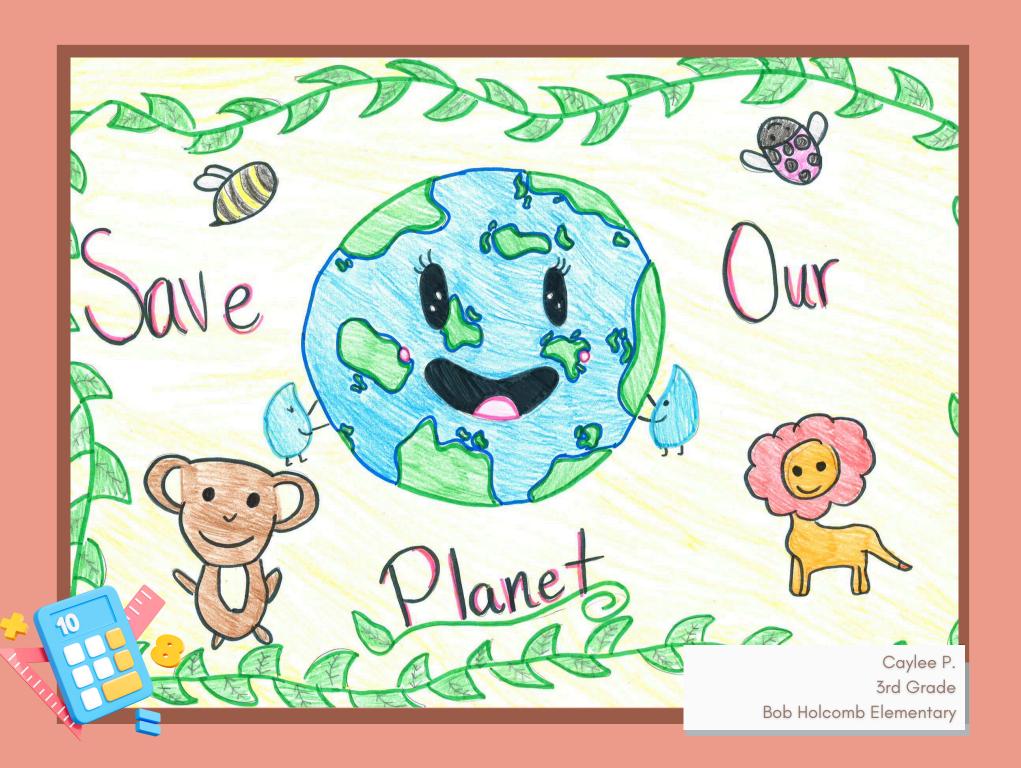
Matias R. 6th Grade Roger Anton Elementary

AUGUST

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World Water Week 24	25	26	27	28	29	30	
24	25	Water Board Meeting	21	20			
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WATER SAVING TIP:

In the hottest months of the year, it is essential to adjust your watering habits to conserve water while keeping your plants healthy. Deep, infrequent watering encourages plants to develop strong root systems over time, making them more drought-resistant and reducing water waste.



SEPTEMBER



WATER SAVING TIP:

With fall around the corner, now is a smart time to detect and repair irrigation issues. Rain during the season can mask leaks, clogs, or malfunctions, making them harder to spot and delaying repairs. Fixing these problems early ensures your landscaping stays healthy, your water use remains efficient, and you avoid costly surprises down the road.



lker G. 6th Grade Roger Anton Elementary

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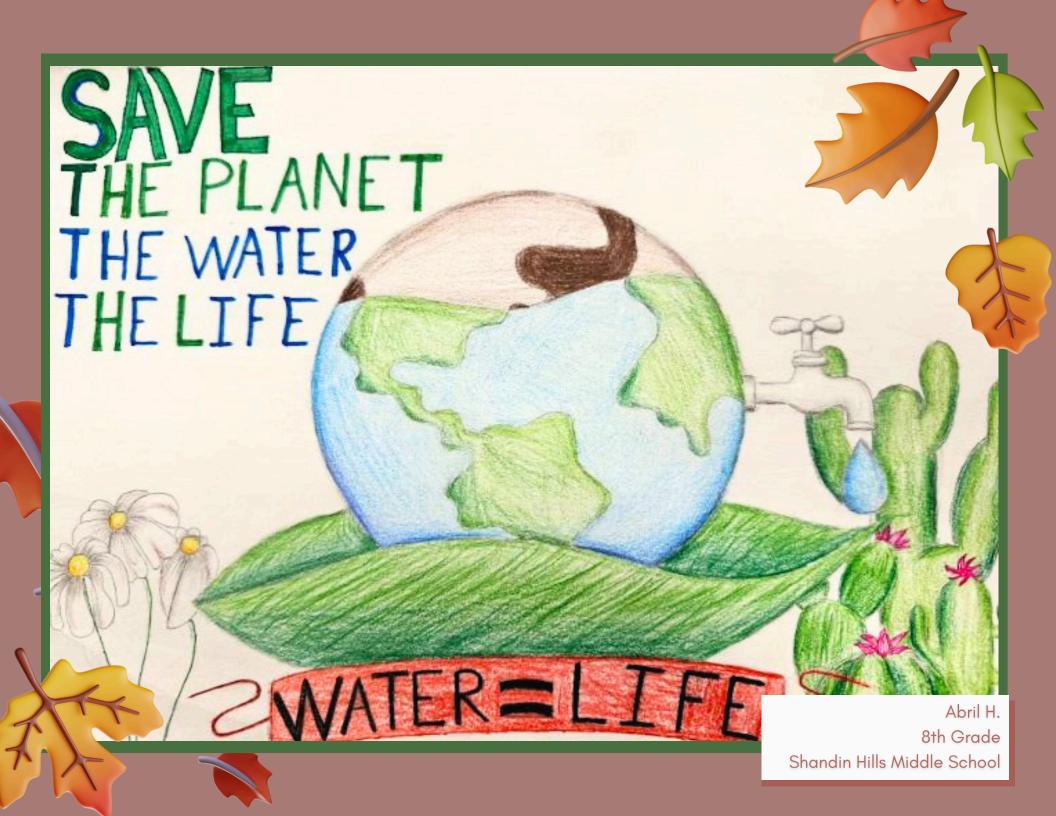
31

Water Board Meeting

Halloween

WATER SAVING TIP:

Fall is California's prime planting season—perfect for incorporating and establishing new plants. Choose California native and drought-tolerant plants to save water, lower maintenance, and create a thriving landscape. For a list of plants suited to the Inland Empire, visit www.ie.watersavingplants.com and start planning your water-wise garden.



NOVEMBER

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30

WATER SAVING TIP:

Protect your pipes and save water this Thanksgiving by keeping fats, oils, and grease out of the drain. Scrape leftovers into the trash or compost. Prevent costly clogs by collecting cooking oils and grease in a sealable container for proper disposal.





DECEMBER

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lst	Day of Winter	70	Water Board Meeting	Christmas Eve SBMWD Closed	Christmas Day SBMWD Closed			
28	3	29	30	31				
				New Year's Eve SBMWD Closed				
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WATER SAVING TIP:

When hosting holiday gatherings, skip pre-rinsing dishes and only run your dishwasher when it is full to maximize water efficiency. For even more savings, use the eco or energy-saving mode if your dishwasher has one. If washing dishes by hand, pre-fill your sink with soapy water instead of letting the tap run.



CITY OF SAN BERNARDINO

Municipal Water Department

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Customer Service (909) 384-5095

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City of San Bernardino Water Board