



September 23, 2025

RE: San Bernardino Municipal Water Department Open Enrollment for 2026 Benefits

Dear Retiree Plan Participant,

Open Enrollment for 2026 benefits is upon us! This letter provides information regarding San Bernardino Municipal Water Department's 2026 Open Enrollment for retirees under the age of 65 and retirees who are not eligible for Medicare.

Your benefit brochure and additional information will be provided via an electronic portal. If you do not have access to a computer or are unable to access the documents, please contact Human Resources at (909) 453-6091 for assistance.

Please enter the following URL address to obtain plan information:

<https://ca-sbmwd.civicplus.com/161/Benefits>

The portal will include the following information:

1. Early Retiree benefit brochure
2. Kaiser benefit summary
3. Kaiser Chiro benefit summary
4. Anthem HMO benefit summary
5. Anthem PPO benefit summary
6. Link to Brainshark open enrollment presentation

The Open Enrollment period will be from October 6th through October 17th, 2025.

The current benefit administrator, Benefit Coordinators Corporation (BCC), will remain the administrator. All enrollments must be completed with BCC prior to October 17th at 3:00pm. All enrollment changes, additions, and deletions must be completed through BCC Customer Service at (855) 230-0745 Ext. 6414.

It is recommended that all Retiree participants verify their information with BCC for the 2026 Plan Year.

Please feel free to contact the Water Department's Human Resources section at (909) 453-6091 if you have any questions.

Thank you.

Sincerely,

San Bernardino Municipal Water Department