

EOB Harvesting FAQs



Have a question?
We're here to help!

What is EOB Harvesting?

EOB Harvesting is a portal that gathers your Explanation of Benefits (EOBs) from your medical, dental, and vision carriers.

What are the benefits to using EOB Harvesting?

Claims documentation is frustrating! It can be difficult to understand and time-consuming to submit all the necessary information. With a quick registration process, EOB Harvesting takes care of the rest for you!

How do I register for an account?

Log in to My SmartCare, click on "Connect Your Plans", and then enter your log in credentials to your insurance carrier(s) website/portal.

What will happen to my claims after I register for an account?

We will begin retrieving your EOBs into the SmartCare portal automatically - creating less work for you!

Can I add my dependents to the account?

Yes! You can add any dependent's information into your account to have their claims data retrieved into EOB Harvesting.

Will I still need to submit additional documentation to receive reimbursements?

EOB Harvesting is set up to receive your EOBs automatically, eliminating the need for extra paperwork for verification of debit card payments and reimbursements.