In 2002, we completed the Assessment element in December of 2002. We also started the Protection element in that year. The Protection element consists of managing risks to our drinking water. We have done this by conducting assessments of potential threats to our drinking water. The Protection element also includes developing a plan to address these threats. This plan will be used to improve our drinking water quality and protect our community.

We have divided our efforts into five main areas: water quality, water supply, water resources, water treatment, and water distribution. Each area has specific goals and objectives that we are working towards.

Our goal is to provide clean, safe drinking water to our community. We are committed to meeting the needs of our customers and acting in their best interests. We believe that everyone has a role to play in protecting our drinking water. We encourage our customers to be informed about the water they use and to take steps to protect it.

We are always looking for ways to improve our service and make it better for our customers. We welcome feedback from our customers and appreciate their suggestions for improvement.

Thank you for choosing the San Bernardino Municipal Water Department. We are committed to providing you with the best possible service.